NOTE™
YOUR MANUFACTURING PARTNER



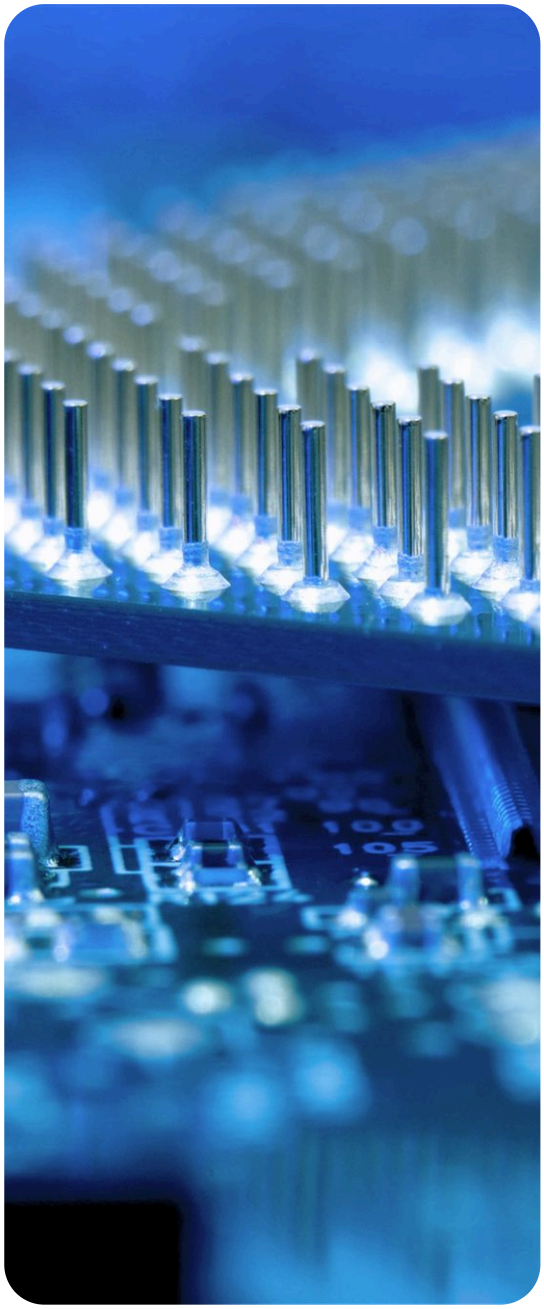
NOTE in the UK

End-to-end manufacturing solutions built for you

Turning product ideas into reality

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> At the core of our operations is a commitment to delivering excellence. The quality we provide is the foundation of the trust our customers place in us. Our standards and procedures, recognised and aligned with global regulations, are applied consistently across all our facilities.
>
> **Tom Garvey**, Group Vice President and Head of NOTE in the UK

Turning product ideas into reality

1983
Started manufacturing in the UK

6
Production facilities across England

118,000
sq ft capacity across four sites (excluding STI)

600+
Colleagues across our UK sites



Our six UK sites

- **NOTE Windsor**, Berkshire
- **NOTE Haddenham**, Buckinghamshire
- **NOTE Basildon**, Essex
- **Kasdon**, a NOTE company, Wolverhampton
- **STI NOTE**, Hook, Hampshire
- **STI NOTE**, Poynton, Cheshire

Joining NOTE Group

2018	Speedboard
2021	iPro Solutions
2023	DVR
2025	Kasdon Electronics
2026	STI

CERTIFI-CATIONS

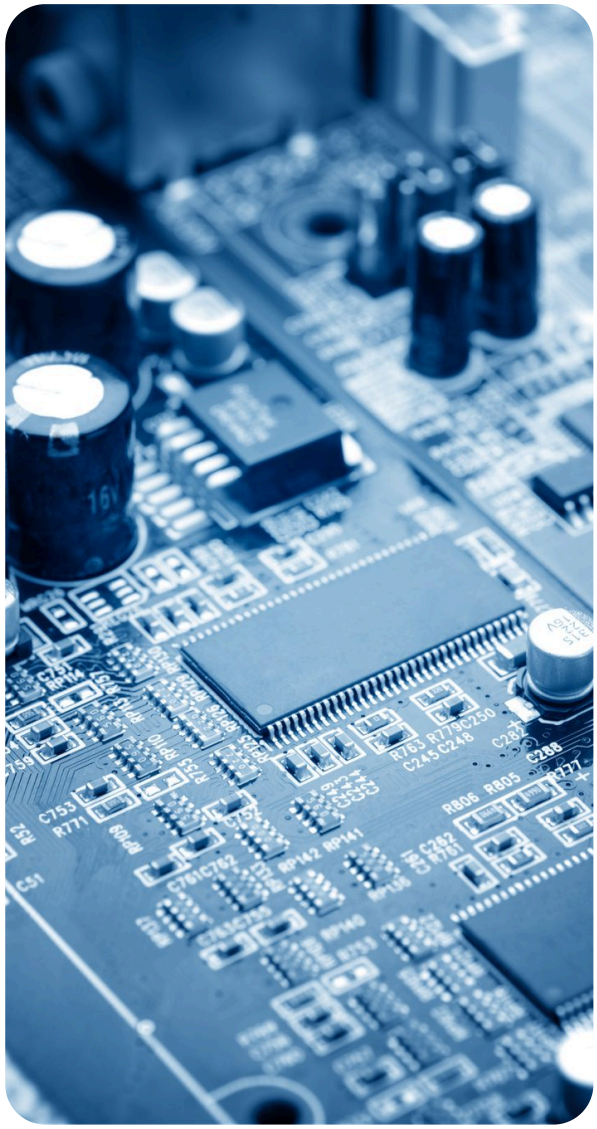
ISO 9001 | ISO 14001 | ISO 45001 | ISO 13485 | ISO 27001* | AS9100*

*STI sites

Why choose NOTE?

NOTE is an end-to-end manufacturing services partner, with an international platform, for manufacturing electronics-based products through sustainable production.

Our global manufacturing footprint includes NPI and industrialisation hubs in the UK, Europe and Asia. We offer the full range of services, from NPI and industrialisation to manufacturing, product maintenance, and after-sales and EOL.



Working as your partner

We strive to be your manufacturing partner by delivering cutting-edge services at a competitive total cost. We listen, adapt to your needs and take pride in working alongside you.

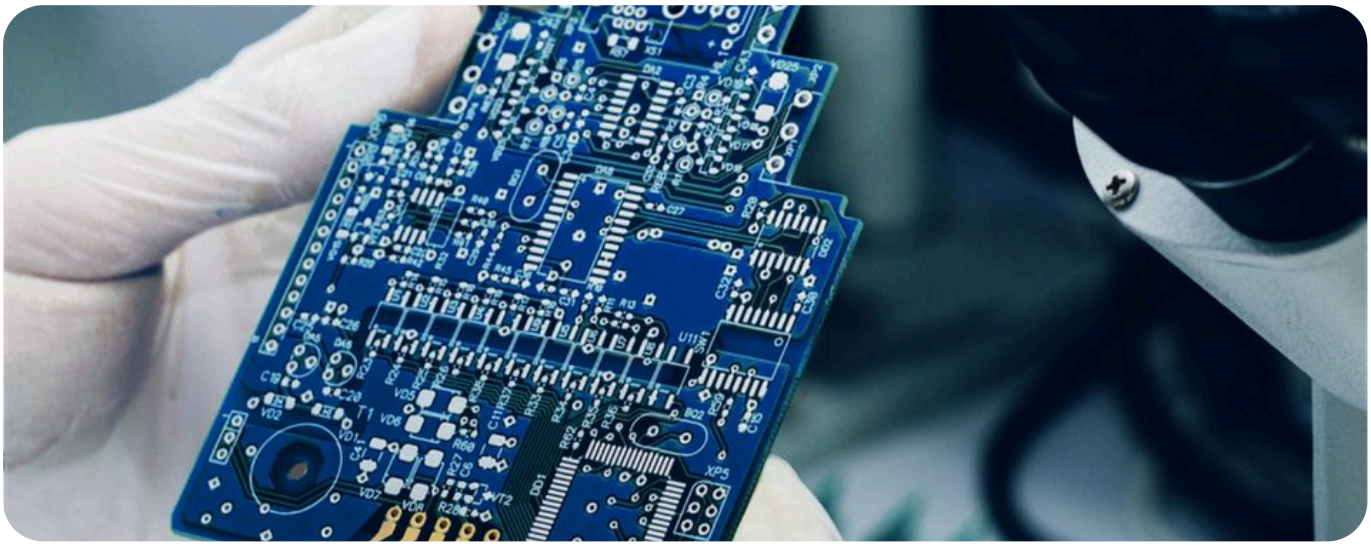
OUR PROMISE

Your success is our success

HOW WE WORK

We are an extension of you

Your partner of choice for end-to-end electronics manufacturing



Built around our customers

As a contract electronics manufacturer, we build end-to-end manufacturing solutions around you, turning product ideas into reality. From the start our focus has been on our customers, because their success is our success. By delivering as we promise, we build trust and long-term relationships that work for both sides.

United by a passion for customer service

We've grown in expertise, technology and size to what we are today: over 600 highly trained, committed colleagues across six UK sites - Windsor, Haddenham, Basildon, Kasdon in Wolverhampton, and STI NOTE at Hook and Poynton - all living by the same core values.

> At NOTE, we have found the quality of the work to be of a very high standard and any issues have been dealt with quickly and efficiently. We have had excellent support from the sales and customer services teams at NOTE.
>
> MANAGING DIRECTOR, NOTE CUSTOMER

Core values

To succeed, we must all live our values.



Committed

"We make it work." We are solution-oriented and driven, and provide a stimulating working environment, internally and for our customers.

Flexible

We are always looking for the most cost-efficient way to satisfy customer demand, adjusting processes as required.

Quality focused

"Get it right from the start." There's a quality focus in everything we do.

Proactive

We communicate early, to do business in a way that is professional, transparent and fair.

Sustainable

We take responsibility for people and the environment, working to help create a better society through sustainable manufacturing services.

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Our journey so far

From NOTE's founding in Sweden in 1999 to six production sites in England.

1999 The NOTE Group is founded

2000 Merger with Norrtelje Elektronik and acquisition of Trienta in Sweden

2002 Acquisition of Experi in Lund, Sweden

2004 NOTE is listed on the Stockholm Stock Exchange

2005 New units begin in Finland and Estonia

2007 Start-up in China

2008 Acquisition of Proqual in the UK

2018 **Acquisition of Speedboard Assembly Services Ltd in the UK** — NOTE Windsor

2021 **Acquisition of iPro Solutions Ltd in the UK** — NOTE Haddenham

2022 Acquisition of Dynamic Precision Solutions AB in Herrljunga, Sweden

2023 **Acquisitions of ATM Electronics in Bulgaria and DVR Ltd in the UK** — NOTE Basildon

2025 **Acquisition of Kasdon Electronics in the UK** — Kasdon, Wolverhampton

2026 **Acquisition of STI in the UK** — STI NOTE, Hook & Poynton

Commitment to quality & excellence

> At the core of our operations is a commitment to delivering excellence. The quality we provide is the foundation of the trust our customers place in us. Our standards and procedures, recognised and aligned with global regulations, are applied consistently across all our facilities.
>
> **Tom Garvey**, Group Vice President and Head of NOTE in the UK

The right quality, at the right time, at the right price

NOTE creates competitiveness for customers by delivering the right quality at the right time and at the right price. To achieve this, we constantly develop and improve our processes and services to meet the current demands and expectations of customers and their markets. Being our customers' manufacturing partner is a big responsibility, and one we take very seriously.

CERTIFICATIONS BY SITE

	NOTE Windsor	NOTE Haddenham	NOTE Basildon	Kasdon Wolverhampton	STI NOTE Hook	STI NOTE Poynton
ISO 9001	●	●	●	●	●	●
ISO 13485			●	●		
ISO 14001	●	●			●	●
ISO 45001	●	●			●	●
ISO 27001					●	●
AS9100					●	●

With quality assurance tools and world-class manufacturing methods, we make sure customers know we live up to our motto: **"Get it right from the start."** How customers experience working with us, and how satisfied they are, shows us where we are making progress and where to improve next.

Global leverage, local expertise



NOTE Group's central resources are built on three pillars: Central Sourcing, Group Financing and Group Operations. Together, they help us deliver world-class, innovative solutions that meet our customers' needs.

PILLAR 01

Central Sourcing

- Strategic supplier contracts and audits
- Global pricing
- Supply chain expertise

PILLAR 02

Group Financing

- Financial management
- Budgeting
- Investor relations

PILLAR 03

Group Operations

- Quality
- Development
- IT management
- Technologies

> Central Sourcing is a fundamental pillar in our support for local manufacturing. Pooling the Group's total spend across world-class supply partners helps us offer customers competitive material pricing in the regions and markets they operate in.

What we do

From concept to aftermarket support, we deliver end-to-end services across the whole product lifecycle, helping you get to market faster, reduce complexity and create long-term value.



OUR SERVICE CHAIN

Electronics manufacturing services, with customer service at every step

01	02	03	04	05
NPI	Industrialisation	Manufacturing	Product Maintenance	After-sales and EOL

Turning product ideas into reality, from first prototype through to end of life.

We add value at every step of the product lifecycle

01 NPI

We help you move from first design to a product ready for volume. **Fast prototyping** shortens development cycles and validates concepts early. **DFx analysis** (DfM, DfT, DfR and DfC) picks up risks before full-scale production. **Test development** gives you a custom test strategy that's in place before launch.

02 Industrialisation

This is the bridge from a proven prototype to steady volume. **Process flow analysis** maps each step and removes bottlenecks. **Production scaling** plans capacity and resources against your forecast. **Quality assurance** and **process verification,** with in-line and final testing, confirm the process is repeatable and catch failures early.

03 Manufacturing

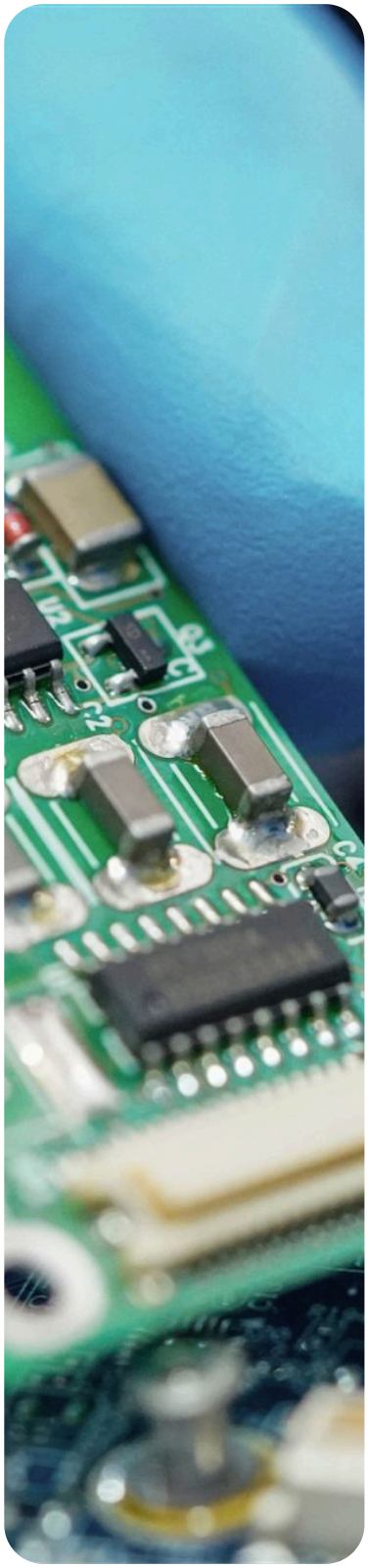
Supply chain management covers sourcing, supplier qualification and inventory control, backed by NOTE Group's central sourcing. We build **PCBAs** using SMT, through-hole and inspection capability. We also deliver **box build and system integration,** including cable harnessing, enclosures and sub-assemblies. **Fulfilment** adds custom packaging, labelling and delivery to your end customers.

04 Product Maintenance

We keep your product working in the field. Rapid diagnosis and **component-level repair** extend product life at a lower cost than replacement. **Improvements** and **value analysis and engineering** use field data to raise reliability and cut cost without compromise. **Distribution services** manage logistics and delivery to your customers.

05 After-sales and EOL

Our **after-sales services** support your product through its whole life, with service readiness, warranty management and coordinated customer support. **End-of-life management** covers component lifecycle and obsolescence monitoring, last-time-buy planning, spare parts matched to your demand, and a controlled phase-out.



Order your prototype in six steps

With **NOTE**Prototyping, our dedicated online platform, customers can place prototype orders quickly in six steps. From logging in and uploading your BoM to tailoring PCB specifications and choosing a dispatch date, the process is built for speed and simplicity - helping you move from concept to production without delays.



01

Log in and get started

02

Upload and fine-tune your BoM

03

Tailor your PCB specifications

04

Pick your dispatch date

05

Upload Gerber and placement data

06

Place your order and stay updated

Market sectors

Each industry has its own characteristics and demands. Most of our customers are active in MedTech, Communications, Industrial, Security & Defence and GreenTech.

We have structured our business to meet the specific challenges of these sectors, while developing sustainable solutions for emerging technologies that align with our core expertise. Our customers have high demands for quality, reliability and innovation.



MedTech

ISO 13485-certified medical electronics manufacturing for diagnostic, surgical, monitoring and life-support devices. We apply IPC Class 3 workmanship and validated processes across all medical programmes, supporting customers from NPI through to long-term lifecycle support.

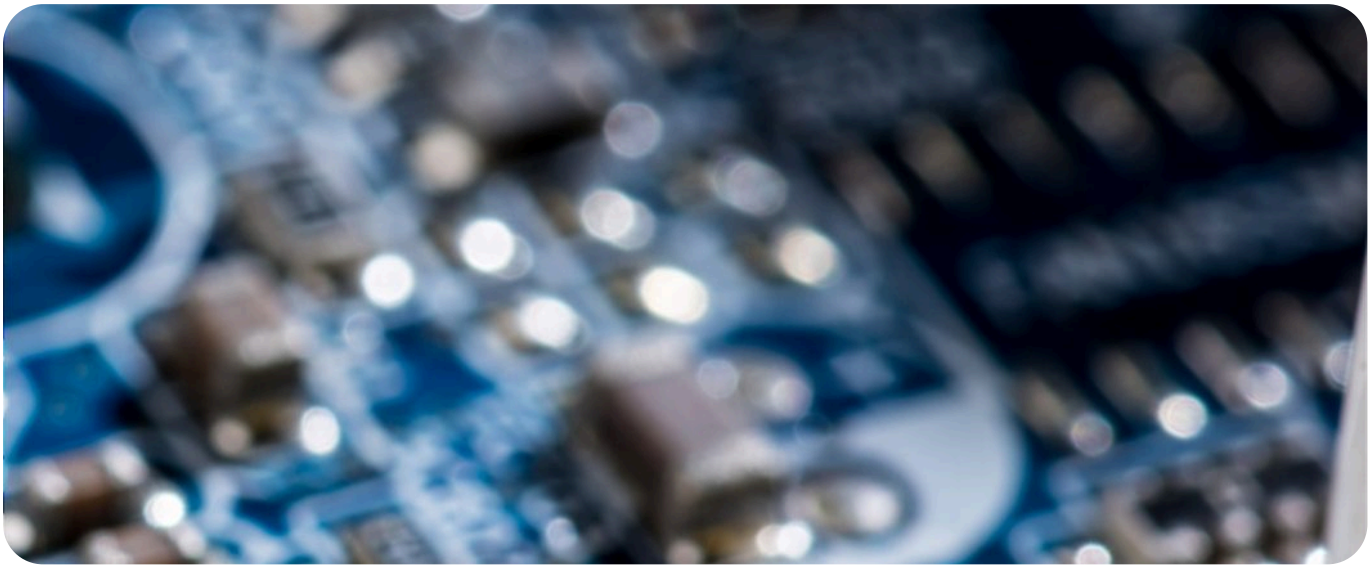
Communications

We manufacture electronics for IoT devices, RF modules, network infrastructure, satellite-based systems and smart building technology - combining high-density PCBA capability with scalable manufacturing capacity across our UK sites.

Industrial

One of NOTE's core segments since the company was founded. We manufacture electronics for motor controls, HVAC systems, GPS and geodetic equipment, thermal imaging and transportation - certified to ISO 9001, ISO 14001 and ISO 45001, with DfM and industrialisation support as standard.

GreenTech, security & defence



GreenTech

We manufacture electronics for energy storage systems, EV charging infrastructure, smart power and control systems, and energy-efficient lighting. We apply specific process disciplines for high-power, safety-critical electronics, including thermal management and high-voltage assembly.

Security & Defence

Delivered through STI NOTE at Hook and Poynton, and Kasdon, a NOTE company, in Wolverhampton. STI NOTE holds AS9100 and ISO 27001 certification. We manufacture to IPC Class 3 workmanship standards across air, land, cyber and marine domains, from secure facilities.

AS9100 | ISO 27001 | IPC Class 3

What our customers say

> The level of support provided during the NPI process was incredible. Our engineers spent a great deal of time at NOTE Windsor, almost as if NOTE was our own shop floor. We could not have asked for more.
>
> — CHIEF EXECUTIVE OFFICER

> Of great appeal to us is NOTE's approach to business. There's little, if any, of the red tape that so often prevents a traditional customer–CEM relationship from becoming as efficient and mutually beneficial as possible.
>
> SUPPLY CHAIN MANAGER

> Our partnership with NOTE brings us access to local and global support and enables close partnerships in the development phase, as well as low-cost, high-quality production.
>
> MANAGING DIRECTOR



To move forward, you have to give back

NOTE has been a participant in the UN Global Compact since 2011

Human rights

1. Businesses should support and respect the protection of internationally proclaimed human rights.
2. Make sure that they are not complicit in human rights abuses.

Labour

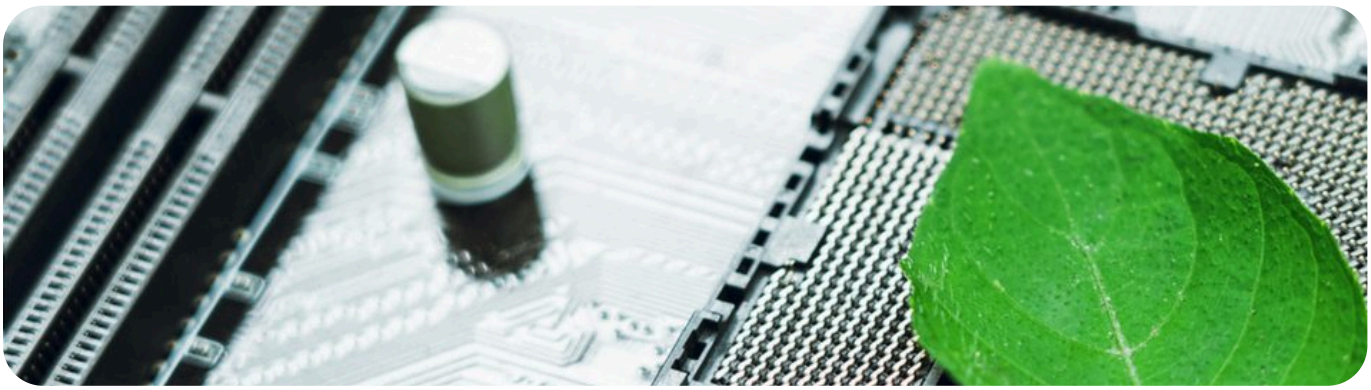
3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.
4. The elimination of all forms of forced and compulsory labour.
5. The effective abolition of child labour.
6. The elimination of discrimination in respect of employment and occupation.

Environment

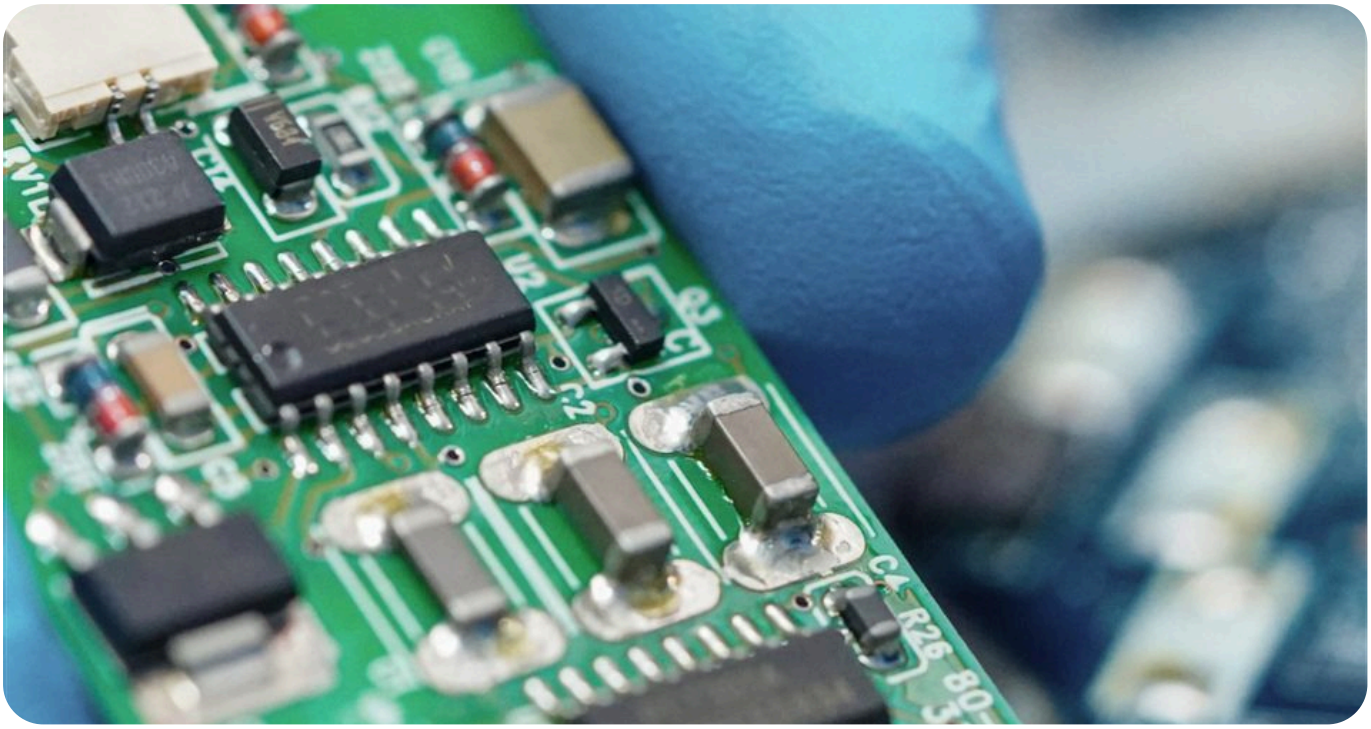
7. Businesses should support a precautionary approach to environmental challenges.
8. Undertake initiatives to promote greater environmental responsibility.
9. Encourage the development and diffusion of environmentally friendly technologies.

Anti-corruption

10. Businesses should work against corruption in all its forms, including extortion and bribery.



Sustainability goals



GOAL 01

100%

Carbon dioxide neutral production

Within scope 1-2 of the Greenhouse Gas Protocol, our operations should be 100% carbon dioxide neutral.

GOAL 02

ISO 45001

Work environment certification

All our sites should be work environment certified to ISO 45001, with new sites certified within two years.

Our strengthened work in these areas means customers are offered even more sustainable production.

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OUR UK SITES

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